



Allianz Life Insurance Company of North America

<<Return to Kroll>>  
<<Return Address>>  
<<City, State ZIP>>

Privacy Office  
PO Box 59060  
Minneapolis, MN 55459-0060  
800.328.5600

<<FIRST\_NAME>> <<MIDDLE\_NAME>> <<LAST\_NAME>> <<SUFFIX>>  
<<ADDRESS\_1>>  
<<ADDRESS\_2>>  
<<CITY>>, <<STATE\_PROVINCE>> <<POSTAL\_CODE>>  
<<COUNTRY>>



<<Date>> (Format: Month Day, Year)

## NOTICE OF DATA SECURITY INCIDENT

Dear <<First\_Name>> <<Last\_Name>>,

On behalf of Allianz Life Insurance Company of North America (“Allianz Life”), I am writing to notify you of a data security incident that may have affected the security of some of your personal information. Our entire team at Allianz Life is deeply committed to supporting you. Our mission remains securing the future of our customers, and we know you trust us with your data.

**WHAT HAPPENED?** On July 16, 2025, a malicious threat actor gained access to a cloud-based system used by Allianz Life. The threat actor was able to obtain certain personal information related to Allianz Life customers, financial professionals, and select Allianz Life employees. We took immediate action to contain and mitigate the issue. Based on our investigation to-date, there is no evidence the Allianz Life network or other company systems were accessed.

**WHAT INFORMATION WAS INVOLVED?** The affected data may have included your name, address, date of birth and Social Security number.

**WHAT WE ARE DOING.** We are offering you a free two-year membership in Kroll’s Identity Monitoring Services. This product helps detect possible misuse of your personal information and provides you with identity protection support focused on immediate identification and resolution of identity theft. Kroll’s Identity Monitoring is completely free and enrolling in this program will not impact your credit score.

**WHAT YOU CAN DO.** We take the security of your personal information seriously and encourage you to enroll in and receive Kroll’s Identity Monitoring Services. Additional information describing Kroll’s services is attached to this letter. Please also review the enclosed *Other Steps You Can Take To Help Protect Yourself Against Identity Theft And Fraud* for information on how to protect yourself against identity theft and fraud, should you feel it is appropriate to do so.

**FOR MORE INFORMATION.** Addressing this incident with the information and assistance you may need is incredibly important to us. For questions related to identity monitoring services, please call Kroll at 866-819-7180. For questions on this incident, please call our dedicated support team at 800-950-5872. As always, we continue to work diligently to secure your personal information and to support you. Thank you for your continued trust in Allianz Life.

Sincerely,

Becky Stoffel  
Data Privacy Officer  
[DPO@allianzlife.com](mailto:DPO@allianzlife.com)

# KROLL

We have secured the services of Kroll to provide identity monitoring at no cost to you for two years. Kroll is a global leader in risk mitigation and response, and their team has extensive experience helping people who have sustained an unintentional exposure of confidential data. Your identity monitoring services include Credit Monitoring, Fraud Consultation, and Identity Theft Restoration.

## How to Activate Your Identity Monitoring Services

1. Visit <https://enroll.krollmonitoring.com> to activate and take advantage of your identity monitoring services.
2. You have until **<<b2b\_text\_6 (ActivationDeadline)>>** to activate your identity monitoring services.
3. Membership Number: **<<Membership Number (S\_N)>>**

## Take Advantage Of Your Identity Monitoring Services

You have been provided with access to the following services from Kroll:

### Single Bureau Credit Monitoring

You will receive alerts when there are changes to your credit data—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you'll have the option to call a Kroll fraud specialist, who will be able to help you determine if it is an indicator of identity theft. To receive credit services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

### Fraud Consultation

You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

### Identity Theft Restoration

If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator will be able to dig deep to uncover the scope of the identity theft, and then work to resolve it.

## Other Steps You Can Take To Help Protect Yourself Against Identity Theft And Fraud

Allianz Life encourages you to remain vigilant and proactively protect yourself against identity theft and potential financial loss. Make it a habit to review your account statements, monitor your credit report, and promptly notify your bank, credit card companies, and other relevant providers if you suspect any suspicious activity, potential identity fraud, or the creation of new unauthorized accounts.

### Contact information for the three nationwide credit reporting agencies:

#### Equifax:

P.O. Box 740241  
Atlanta, GA 30374  
(800)-685-1111  
[www.equifax.com](http://www.equifax.com)

#### Experian:

P.O. Box 2104  
Allen, TX 75013  
(888) 397-3742  
[www.experian.com](http://www.experian.com)

#### TransUnion:

P.O. Box 2000  
Chester, PA 19016  
(800) 888-4213  
[www.transunion.com](http://www.transunion.com)

**Free Credit Reports.** Under U.S. law, you may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting agencies. To obtain a free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call, toll-free, **(877) 322-8228**.

**Fraud Alerts.** At no charge, you can have the nationwide credit reporting agencies place a “fraud alert” on your file that alerts creditors to take additional steps to verify your identity prior to granting credit in your name. There are two types of fraud alerts you can place on your credit report to put your creditors on notice that you may be a victim of fraud—an initial alert and an extended alert. You may ask that an initial fraud alert be placed on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An initial fraud alert stays on your credit report for at least one

year. You may have an extended alert placed on your credit report if you have already been a victim of identity theft and you have the appropriate documentary proof. An extended fraud alert stays on your credit report for seven years. Please note, because it tells creditors to follow certain procedures to protect your credit, it may also delay the ability to obtain credit while the agency verifies your identity.

To place a fraud alert, or if you have questions regarding your credit report, contact any of the three nationwide credit reporting agencies. As soon as one credit bureau confirms your fraud alert, the others are notified to place fraud alerts on your file.

**Security/Credit Freeze.** You have the right to place or remove a security freeze, also known as a credit freeze, on your credit report free of charge. A security freeze is intended to prevent credit, loans and services from being approved in your name without your consent. You must separately place a security freeze on your credit file with each nationwide credit reporting agency.

To place a security freeze on your credit report, you may use an online process, an automated telephone line, or submit a written request to the three nationwide credit reporting agencies listed above. The following information must be included when requesting a security freeze (note that, if you are requesting a credit report for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past 5 years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, and display your name, current mailing address, and the date of issue. Using a security freeze may interfere with or delay your ability to apply for a new credit account or any service that requires a credit check.

**Reports to Law Enforcement.** Instances of known or suspected identity theft should be reported to law enforcement, your state Attorney General, and the Federal Trade Commission (FTC). To file a complaint with the FTC, or to obtain additional information on identity theft and the steps that can be taken to avoid identity theft, the FTC can be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580, or at [www.ftc.gov/idtheft](http://www.ftc.gov/idtheft), or (877) ID-THEFT (877-438-4338); TTY: (866) 653-4261.

*For District of Columbia residents*, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, D.C. 20001; 202-727-3400; and [oag.dc.gov](http://oag.dc.gov).

*For Maryland residents*, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>.

*For Iowa residents*, you are advised to report any suspected identity theft to law enforcement or to the Office of the Attorney General of Iowa, 1305 E Walnut St, Des Moines, IA 50319, 1-888-373-5044, <https://www.iowaattorneygeneral.gov/>. Information regarding placing a security freeze on your credit report is available at <https://iid.iowa.gov/security-freeze-for-credit-reports>.

*For Massachusetts residents*, you have the right to obtain any police report filed in regard to this event.

*For New Mexico residents*, consumers have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in their credit file has been used against them, the right to know what is in their credit file, the right to ask for their credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to consumers' files is limited; consumers must give consent for credit reports to be provided to employers; consumers may limit "prescreened" offers of credit and insurance based on information in their credit report; and consumers may seek damages from violators. Consumers may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active-duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage consumers to review their rights pursuant to the Fair Credit Reporting Act by visiting [www.consumerfinance.gov/f/201504\\_cfpb\\_summary\\_your-rights-under-fcra.pdf](http://www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf), or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

*For New York residents*, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.

*For North Carolina residents*, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and [www.ncdoj.gov](http://www.ncdoj.gov).

*For Oregon residents*, you may also contact the Oregon Office of the Attorney General: Oregon Department of Justice, 1162 Court St. NE, Salem, OR 97301-4096, 1-877-877-9392, [help@oregonconsumer.gov](mailto:help@oregonconsumer.gov), [www.doj.state.or.us](http://www.doj.state.or.us).