# How environmental, social, and governance (ESG) issues influence consumers and investors

Findings from the ESG Investor Sentiment Study

OF PEOPLE KNOW WHAT ESG IS AND WHAT IT STANDS FOR

## ENVIRONMENTAL, SOCIAL, AND GOVERNANCE (ESG) INVESTING IS MORE THAN JUST A TREND.

As more consumers place emphasis on different aspects of ESG investing, this investment principle is likely here to stay. In December 2018, Allianz Life Insurance Company of North America conducted a national survey of 1,000 respondents ages 18 years or older to find out how consumers feel about ESG topics, and what the future of ESG investing may hold.

ESG issues are a set of criteria for an organization that socially conscious investors use to determine whether they want to invest in or do business with that company. THESE CRITERIA MAY INCLUDE:



ENVIRONMENTAL

Natural resource conservation

Carbon footprint/impact on climate change

Sustainability initiatives

Proper waste disposal/recycling efforts

Investments in renewable energy

Opposition to deforestation



SOCIAL

Safe working conditions for employees

Animal welfare/testing

Improved access to education

Racial equality issues

LGBTQ+ equality issues

Gender equality issues

Charitable contributions/donations

Impact of product/service on people's well-being

Health insurance offered to their employees

Involvement in reducing poverty

Allianz Life Insurance Company of North America Allianz Life Insurance Company of New York ENT-3292-N (4/2019)



GOVERNANCE

Wages provided to their employees

Transparency in their business practices

Donations to PACs/political candidates

Level of executive compensation

If/how they allow stockholders to vote on issues

Number of women on their board of directors

Number of minorities on their board of directors



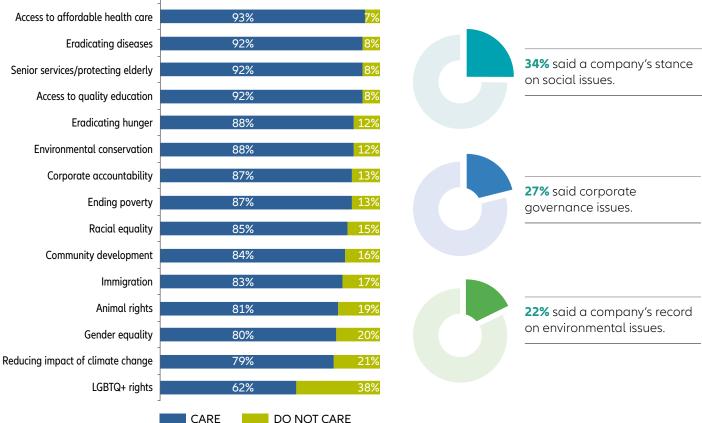
### **SOCIAL AND GOVERNANCE ISSUES ARE AS IMPORTANT** AS ENVIRONMENTAL CONCERNS WHEN PEOPLE DECIDE WHETHER OR NOT TO INVEST IN OR DO BUSINESS WITH A COMPANY.

#### HOW MUCH DO PEOPLE PERSONALLY CARE ABOUT ESG ISSUES:

93%

Safe, humane working conditions

#### MOST IMPORTANT <u>SINGLE FACTOR</u> WHEN DECIDING TO DO BUSINESS WITH A COMPANY (I.E., PURCHASE GOODS OR SERVICES):



7%

#### IMPORTANCE OF ISSUES WHEN MAKING A DECISION TO INVEST IN A COMPANY:

(	ENVIRONMENTAL	<b>73%</b> environmental concerns like natural resource conservation or a company's carbon footprint/impact	
ţ, Ĉ	SOCIAL	<b>73%</b> social issues such as working conditions of employees or racial/gender equality	
	GOVERNANCE	<b>69%</b> governance topics like transparency of business practices and finances, or level of executive compensation	
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MOST INVESTORS CHOOSE TO REWARD COMPANIES FOR GOOD BEHAVIOR RATHER THAN PUNISH THEM FOR ISSUES WHERE THEIR BELIEFS DON'T ALIGN.

#### PEOPLE WHO HAVE INTENTIONALLY STOPPED INVESTING OR CHOSEN TO INVEST IN A COMPANY BECAUSE OF THEIR BUSINESS PRACTICES RELATED TO:

Donations to political candidates/PACs	20%	35%	
- Animal testing	15%	38%	
_ LGBTQ+ equality issues	25%	26%	
_ Carbon footprint/impact on climate change	32%	18%	
Impact of their product on people's well-being	28%	20%	
 Racial equality issues	24%	23%	
Charitable contributions they make	33%	14%	
Gender equality issues	27%	20%	
Level of executive compensation	23%	24%	
Transparency in business practices	27%	20%	
 Natural resource conservation	27%	18%	
Efforts to improve access to education	28%	15%	
- Working conditions of employees	29%	14%	
- Health insurance provided to employee	27%	17%	
Involvement in reducing poverty	29%	13%	
Wages provided to their employees	28%	13%	
-	CHOSEN TO INVES	т	
	CHOSEN NOT TO INVEST		

#### WHEN IT COMES TO INVESTMENTS, MOST COMPANIES AGREE THAT A FOCUS ON ESG MAKES GOOD FINANCIAL SENSE.

**74%** believe an ESG investment strategy is "not only one that you can feel good about, but one that makes long-term financial sense."

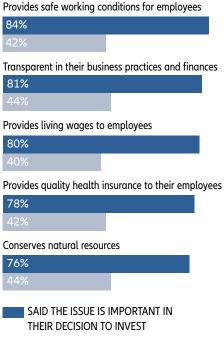
**71%** said they would stop investing in a company if it behaved in ways they consider unethical.

**84%** believe companies that focus on being a good corporate citizen have better long-term prospects than those that don't.

**Nearly 80%** said they "love the idea of investing in companies that care about the same issues" they do.

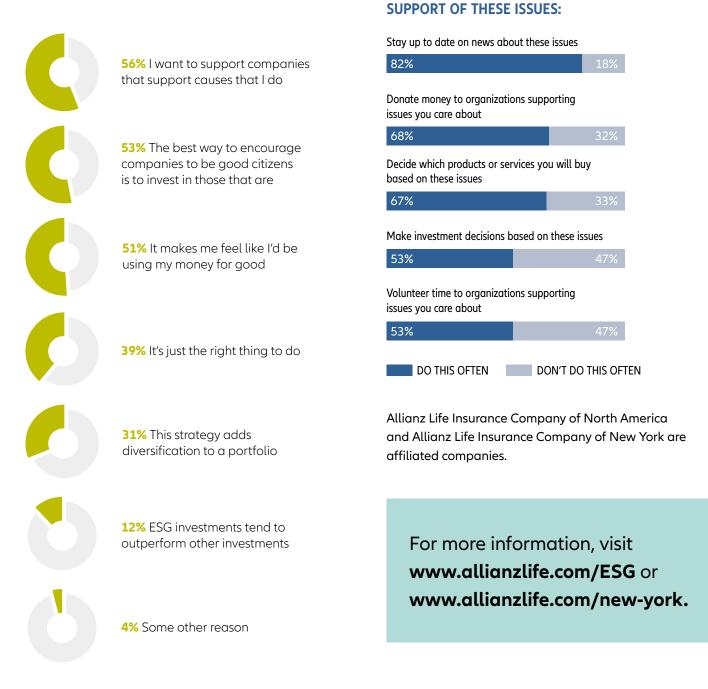
**73%** agree that "choosing this type of investment is a way for me to reward good companies."

#### A SIGNIFICANT GAP EXISTS BETWEEN WHAT PEOPLE <u>SAY</u> IS IMPORTANT AND <u>HOW</u> THEY ACTUALLY INVEST.



SAID THEY CHOSE TO INVEST/NOT INVEST BASED ON THE ISSUE

## WHY DID YOU/WOULD YOU CHOOSE TO PARTICIPATE IN ESG INVESTING?



FOR ISSUES THAT ARE IMPORTANT TO YOU, HOW

OFTEN DO YOU DO EACH OF THE FOLLOWING IN

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